

# **SMS Privacy Policy**

**Effective Date: 08/01/2025**

Nate's Access LLC ("we," "our," or "us") respects your privacy and is committed to protecting

your personal information. This SMS Privacy Policy outlines how we collect, use, and safeguard your information when you opt-in to receive SMS communications from us.

## **1. Information We Collect**

When you opt-in to our SMS communications, we may collect the following information:

- Your mobile phone number
- Your name (if provided)
- Any messages you send to us

## **2. How We Use Your Information**

We use your information to:

- Send service updates, account notifications, promotions, and other relevant communications
- Respond to your inquiries or customer service requests
- Comply with legal and regulatory requirements

## **3. SMS Consent & Opt-Out**

By providing your phone number and opting in, you consent to receive text messages from Nate's Access LLC. Message and data rates may apply; message frequency may vary. You may opt out at any time by replying

STOP to any message. After opting out, you will no longer receive SMS messages, except for service-related notifications if applicable.

#### **4. Data Security**

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or misuse. However, no method of transmission over the internet or electronic storage is 100% secure.

#### **5. Sharing of Information**

We do not sell, trade, or rent your personal information. We do not share end user information for marketing purposes.

We may share your information with:

- Service providers who assist in delivering SMS communications
- Legal authorities if required by law

#### **6. Changes to This Policy**

We may update this SMS Privacy Policy periodically. Any changes will be posted at natesaccess.com website, and your continued use of our SMS services after updates constitutes acceptance of the revised policy.

#### **7. To Opt in Send subscribe to 806-206-0811**

#### **8. Contact Us**

If you have any questions about this policy or your privacy rights, please contact us at:

Nate's Access LLC

NatesAccess.com

N.Edwards@natesaccess.com

(806) 206-0811